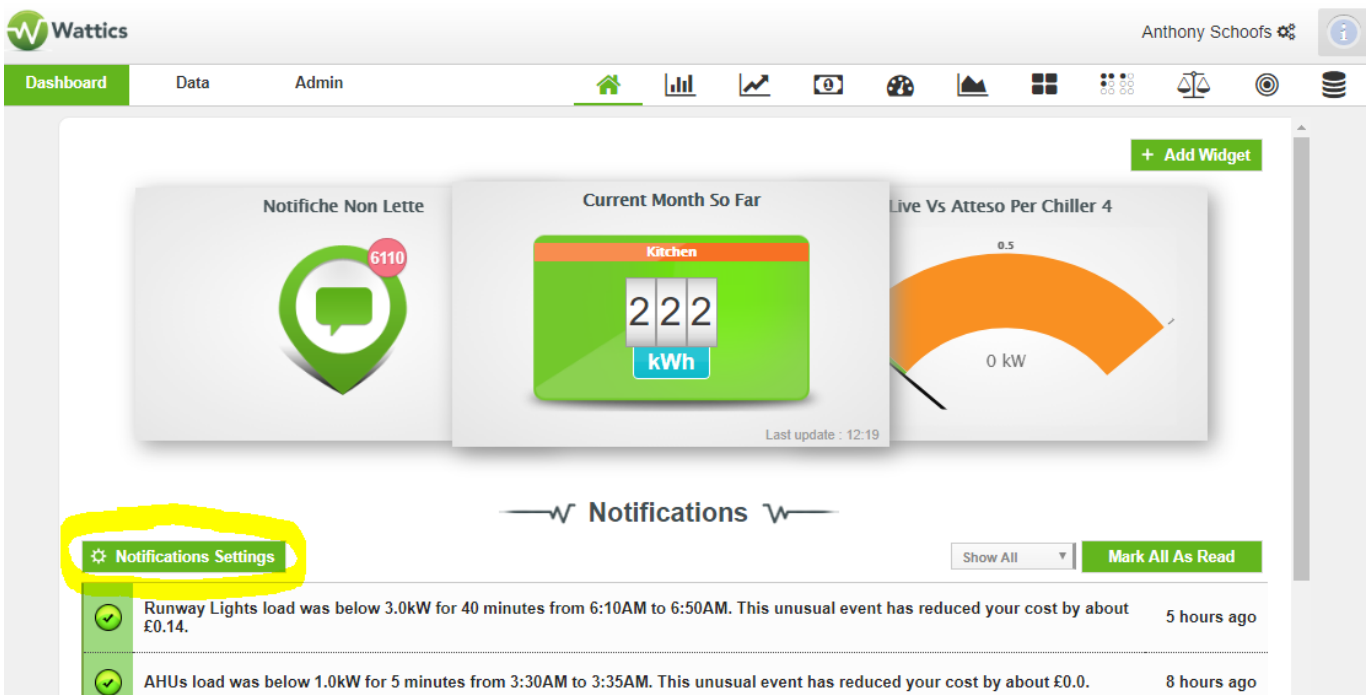


This posts documents how to use the “Offline meter” notification to be alerted by email in case one or more of your meters are not sending data.

STEP 1:

Log in to the dashboard and click on **Notification Settings** in the Home page.

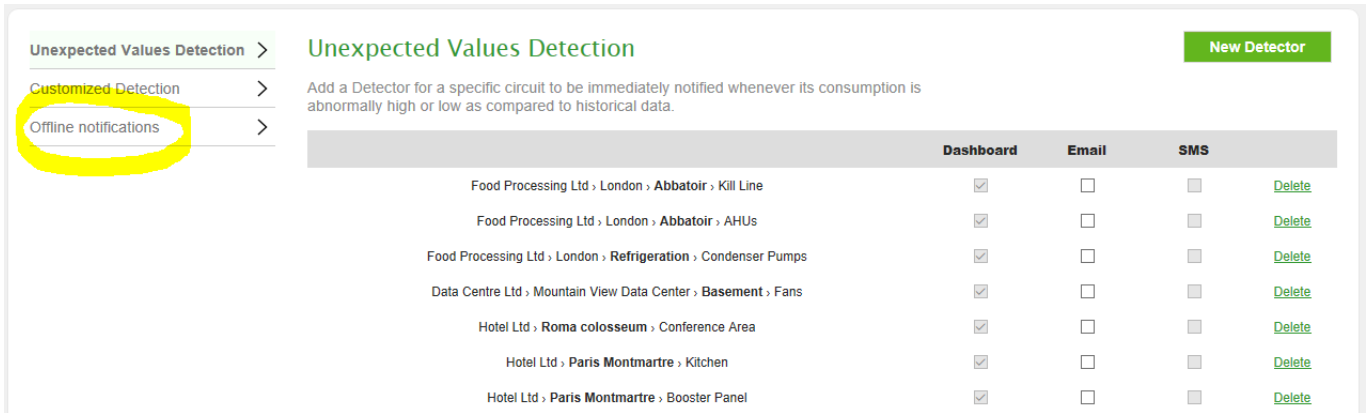


The screenshot shows the Wattics dashboard interface. At the top, there is a navigation bar with 'Dashboard', 'Data', and 'Admin' tabs. Below this is a row of icons for various dashboard features. The main content area displays three widgets: 'Notifiche Non Lette' (6110), 'Current Month So Far' (Kitchen, 222 kWh), and 'Live Vs Atteso Per Chiller 4' (0.5 kW). Below the widgets is a 'Notifications' section with a 'Notifications Settings' link highlighted in yellow. To the right of this link are 'Show All' and 'Mark All As Read' buttons. Below the 'Notifications Settings' link, there are two notification items:

✓	Runway Lights load was below 3.0kW for 40 minutes from 6:10AM to 6:50AM. This unusual event has reduced your cost by about £0.14.	5 hours ago
✓	AHUs load was below 1.0kW for 5 minutes from 3:30AM to 3:35AM. This unusual event has reduced your cost by about £0.0.	8 hours ago

STEP 2:

In the left-hand menu, click on **Offline notifications**.



Unexpected Values Detection > **New Detector**

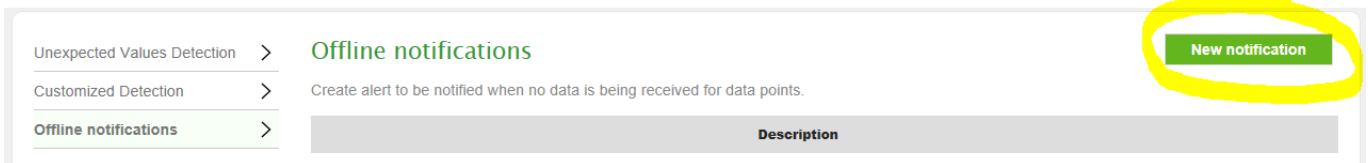
Customized Detection > Add a Detector for a specific circuit to be immediately notified whenever its consumption is abnormally high or low as compared to historical data.

Offline notifications >

	Dashboard	Email	SMS	
Food Processing Ltd > London > Abattoir > Kill Line	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Food Processing Ltd > London > Abattoir > AHUs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Food Processing Ltd > London > Refrigeration > Condenser Pumps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Data Centre Ltd > Mountain View Data Center > Basement > Fans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Hotel Ltd > Roma colosseum > Conference Area	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Hotel Ltd > Paris Montmartre > Kitchen	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
Hotel Ltd > Paris Montmartre > Booster Panel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete

STEP 3:

At the top right of the page, click on the **New notification** button.



Unexpected Values Detection > **Offline notifications** **New notification**

Customized Detection > Create alert to be notified when no data is being received for data points.

Offline notifications >

Description

STEP 4:

Select the organization, site or data point you want to be monitored. Give a name that describes best that new notification. Enter the emails of the people that should receive the email notifications (they do not necessarily need to have a Wattics account), and choose when the email notification should be sent. Click on the **Create** button to save the notification.

New notification ✕

- > 🏢 Best Resorts Inc.
- ▼ 🏢 Data Center Inc.
 - ▼ 🏢 **Boogle Data Center**
 - > ⚡ Chillers
 - > ⚡ Server Room
- > 🏢 Food Corp.

Description:

E-mail list:
(comma separated e.g.: john@email.com, joe@email.com)

Send an e-mail after:

5 Mins ▼

- 5 Mins
- 10 Mins
- 15 Mins
- 30 Mins
- 45 Mins
- 1 Hr
- 1.5 Hr
- 2 Hrs
- 12 Hrs
- 24 Hrs

Cancel Create

Selecting a parent entity, e.g. an entire organization or site, means that all data points below will be monitored, and that you will receive email notifications when any of them stops sending data.

STEP 5:

Your offline notification is now registered, you can add new ones for other data points, edit or delete existing ones.

Offline notifications

New notification

Create alert to be notified when no data is being received for data points.

Description
Mountain View All Delete